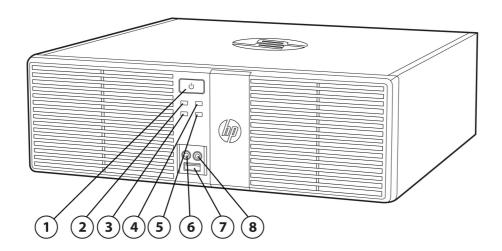
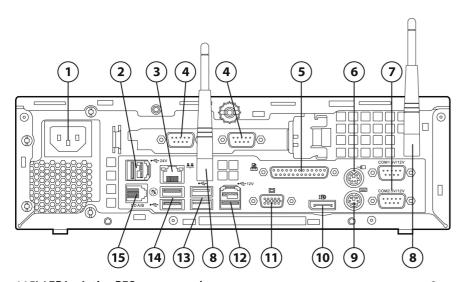
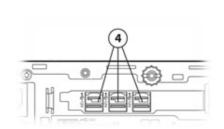
#### **Overview**



- 1. Power button
- 2. Power/ Diagnostic LED
- 3. NIC link indicator LED
- 4. Hard Drive LED

- 5. NIC activity indicator LED
- 6. Line in audio jack
- 7. (1) USB 2.0 port with sliding door
- 8. Line out audio jack





- 1. 115W EPA Active PFC power supply
- 2. 24 Volt USB+PWR port
- 3. RJ-45 LAN jack
- 4. RS232 serial COM3 & COM4 or 12V USB+PWR ports
- 5. Parallel port
- 6. PS/2 mouse port
- 7. RS232 serial (power configurable) COM1 & COM2 ports
- 8. WLAN Antennas

- 9. PS/2 keyboard port
- 10. Display Port
- 11. VGA port
- 12. 12 Volt USB + PWR port
- 13. (2) USB 2.0 ports
- 14. (2) USB 2.0 ports
- 15. RJ12 cash drawer port



#### Overview

\* **NOTE:** A variety of cards are available to populate slots, dependent on riser choice and connectors utilized. For full details, please contact your HP sales representative for configuration choices.

#### At A Glance

- BIOS developed and engineered by HP for better security, manageability and software image stability
- Intel® HM65 Express chipset supporting an Intel™ Celeron® processor, featuring Intel™ HD Graphics
- Broadcom BCM57788 GbE integrated network connection
- DDR3 Synchronous Dynamic Random Access Memory (SDRAM)
- Integrated dual independent monitor support via VGA and digital DisplayPort v1.1a video interfaces
- 85% high efficiency energy saving power supply
- ENERGY STAR 5.0 qualified models available (dependent upon the desired configuration)
- Industry leading Design for Environment standards
- Protected by HP Services, including standard 3-3-3 warranty and warranties up to 5-5-5 (terms and conditions vary by country; certain restrictions and exclusions apply)
- Tool-less serviceability features for easier upgrades and repairs
- 40C ambient thermals standard
- Full set of Point of Sale I/O ports

**NOTE:** All models and features may not be available in all countries.



### Standard and Configurable Components

### **Operating Systems**

Preinstalled Windows® 7 Professional 32-bit

Windows® 7 Professional 64-bit Windows® Embedded POSReady 2009 Windows® Embedded POSReady 7 32-bit Windows® Embedded POSReady 7 64-bit

**FreeDOS** 

For all Preinstalled operating systems HP provides Microsoft WHQL certified (where applicable) drivers on www.hp.com at the time of product announcement.

**Limited Support** Windows® XP Professional (32-bit)

For all Limited Support operating systems HP will make available on www.hp.com certified drivers for major subsystems, if not provided by the operating system, within 30 days of product announcement.

HP performs functional testing on representative configurations. Some newer technologies may not be supported.

HP value added software and 3rd party applications (i.e., DVD players) are not supported.

Certified Novell SUSE Linux Enterprise Desktop†

For all Certified operating systems HP will submit hardware to the operating system vendor for testing and certification. All drivers would be obtained from the operating system vendor, not supplied by HP. Certification will be posted by the operating system vendor.

† The following features are not supported by Novell SUSE Linux Enterprise Desktop:

- Broadcom Gigabit CT Desktop NIC
- Broadcom NetXtreme Gigabit Ethernet Plus
- HP ProtectTools
- DisplayPort video interface
- HP 2nd serial port adapter
- Power Management features
- Systems configured with Linux do not qualify for ENERGY STAR®

#### Value Added Software (included with all models; not included when configured with FreeDOS)

HP ProtectTools Security Suite

PDF Complete Corporate Edition
Microsoft Office 2010 Starter

HP Retail Windows Management Instrumentation (WMI)

Provider

**HP Power Assistant** 

HP Client Management Solutions (available for free download from the Internet) http://www.hp.com/go/easydeploy

HP SoftPaq Download Manager
HP Client Catalog for Microsoft SMS
HP Client Automation Starter



### Standard and Configurable Components

#### **Retail Solutions Services and Features**

Factory Express Deployment and Lifecycle Services

**HP Global Series Services** 

Trusted Platform Module (TPM) v1.2<sup>1</sup>

<sup>1</sup> TPM module disabled where restricted by law, i.e. Russia.

### **Service and Support**

On-site warranty and service<sup>1</sup>: This limited warranty and service offering delivers parts, labor and on-site repair for terms up to 5 years. Response time is next business day<sup>2</sup> and includes free telephone support<sup>3</sup> 24 x 7. Global coverage2 ensures any product purchased in one country and transferred to another non-restricted country will remain fully covered under the original warranty and service offering. Some countries/regions do not offer one year onsite and labor.

- <sup>1</sup> Terms and conditions may vary by country. Certain restrictions and exclusions apply.
- <sup>2</sup> On-site services may be provided pursuant to a service contract between HP and an authorized HP third party provider, and is not available in certain countries. Global service response times are based on commercially reasonable best effort and may vary by country.
- <sup>3</sup> Technical telephone support applies only to HP configured HP and HP qualified third party hardware and software. Toll-free calling and 24 x 7 support may not be available in some countries.

### Chipset

Intel® HM65 Express Chipset

#### **Processor**

Intel® Celeron® Processor 807UE 1.0GHz, 1MB cache, single-core

## **DDR3 Synchronous DRAM NON-ECC System Memory**

Memory upgrades are accomplished by adding a single SODIMM. The HP RP3 Retail System, Model 3100 supports non-ECC DDR3 PC3-12800 (1600 MHz) and PC3-10600 (1333 MHz) memory.

**CAUTION:** You must shut down the Retail System and disconnect the power cord before adding or removing memory modules. Regardless of the power-on state, voltage is always supplied to the memory modules as long as the Retail System is plugged in to an active AC outlet. Adding or removing memory modules while voltage is present may cause irreparable damage to the memory modules or system board.

## **Memory Configurations:**

Maximum Memory Supports up to 8 GB of DDR3 SDRAM using a single SODIMM module

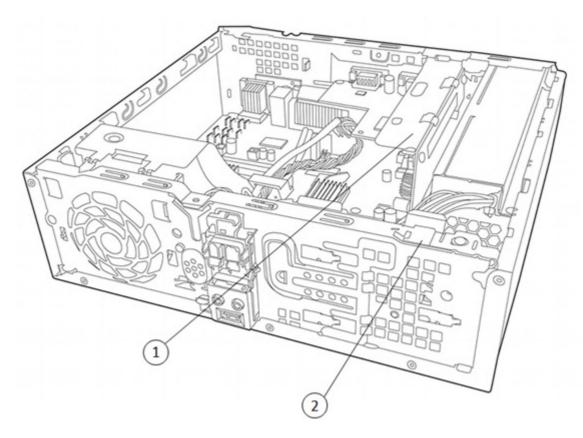
#### NOTE:

For systems configured with more than 3 GB of memory and a 32-bit operating system, all memory may not be available due to system resource requirements. Addressing memory above 4 GB requires a 64-bit operating system.



## Standard and Configurable Components

Total Memory	Slot
2 GB	Single 2 GB SODIMM
4 GB	Single 4 GB SODIMM
8 GB	Single 8 GB SODIMM



## **Data Storage Drives**

#### 320-GB Hard Disk Drive

HP 320-GB SATA 3.0 Hard Disk Drive (2.5")

• 7,200 rpm, 8MB cache, 6.0 GB/s, NCQ, Smart IV

#### **Solid State Drives**

HP 32-GB 2.5" Solid State Drive HP 128-GB 2.5" Solid State Drive HP 256-GB 2.5" Solid State Drive

### Standard and Configurable Components

### **Security Solutions and Capabilities**

Trusted Platform Module (TPM) 1.2<sup>1</sup> Stringent security (via BIOS)<sup>2</sup> SATA port disablement (via BIOS)

Drive lock

HP ProtectTools Security Software Suite Serial, parallel, USB enable/disable (via BIOS)

Optional USB Port Disable at factory (user configurable via BIOS)
Power Configurable Serial Ports (COM 1, 2, 3 and 4) via the HP BIOS

Removable media write/boot control Power-On password (via BIOS) Setup password (via BIOS)

HP ProtectTools Security Software Suite with BIOS Configuration (serial (all 4), parallel, USB enable / disable), Credential

Manager, Smart Card Manager (sold separately)

Three (3) port 12 Volt USB + PWR Card (sold separately)

Two (2) port Power Configurable RS232 Serial Card COM 3 & 4 (sold separately)

Wall Mount (sold separately)

HP Desktop Security Lock Kit (lock and cable) (sold separately)

Security Cable with Kensington lock (sold separately) HP Rear Port/Cable Control Cover (sold separately)

### I/O Ports

**USB 2.0** Front: One (1), covered

Rear: Four (4)

USB 24V One (1) 24V powered USB

**Serial** Two (2) RS-232 ports standard plus two (2) ports optional<sup>1</sup> (for a total of 4). All ports are power

configurable

Parallel One (1)

USB+PWR 12V One (1) USB+PWR 12V port standard plus three (3) 12 Volt USB+ PWR ports optional<sup>2</sup>

**PS/2** One (1) color-coded support for keyboard (purple)

One (1) color-coded support for mouse (green)

**RJ-12** One (1) RJ-12 Cash Drawer port

Video One (1) VGA

One (1) DisplayPort v1.1a

Provides integrated dual independent monitor support

**DVI output** Available via optional DisplayPort to DVI Adapter

**Audio** Front: Line input (supports microphone or line input) and line out

All ports are 3.5mm in diameter

**NOTE:** See Audio/Visual section for information on re-taskable audio ports

NIC One (1) Industry standard RJ-45 port accesses the integrated network interface controller



<sup>&</sup>lt;sup>1</sup> TPM module disabled where use is restricted by law; for example, Russia.

<sup>&</sup>lt;sup>2</sup> This setting is defaulted to disable, but when enabled, the PW jumper will not clear the BIOS pre-boot authentication passwords.

### Standard and Configurable Components

- <sup>1</sup> The serial port card can be installed in the system when the system has either the PCI Riser Assembly or the PCIe Riser Assembly
- <sup>2</sup> The USB+PWR card can only be installed in the system when the PCIe Riser Assembly is installed
- 1,2 These options occupy the slot opening so no other expansion cards can be installed

### **Slots**

**Full-Height** One slot available, with a choice of one of two interfaces:

1) HP RP3 PCI Riser Assembly. PCI - One (1) each: 4.2" full height, 6.6" length, 25W max. power

2) HP RP3 PCIe Riser Assembly. PCIe x1 - One (1) each: 4.2" full height, 6.6" length, 10W max.

power

**Bays** 

Internal HDD (1) 2.5"

**Controllers** 

**Hard drive** SATA; Supports up to SATA 6.0 Gb/s

SATA interfaces One (1) SATA 3.0

Host SATA Advanced Host Controller Interface (AHCI) Revision 1.2. The specification includes a description of

the hardware/software interface between system software and the host controller hardware

#### **Network Interface Connections**

Broadcom BCM57788 GbE Network Connection (integrated)
HP WLAN 802.11 a/b/g/n 2x2 DB MCard BT (optional)

HP WLAN 802.11 b/g/n 1x1 MCard (optional)

## **Graphics**

Intel HD Graphics (integrated)
HP DisplayPort to DVI-D Adapter
HP DisplayPort to HDMI Adapter
HP DisplayPort to VGA Adapter

#### Multi-Media

High Definition Audio with Realtek ALC221 codec - all ports are stereo (integrated) Line-out and Line-In front Ports (3.5mm) Internal Speaker (standard)



## Standard and Configurable Components

### **Input/Output Devices**

HP PS/2 Standard Keyboard HP USB Standard Keyboard HP USB and PS/2 Washable Keyboard HP PS/2 Optical Mouse HP USB Optical Mouse HP USB Laser Mouse HP USB and PS/2 Washable Mouse

## **Miscellaneous Devices and Configurations**

HP RP3 PCI Riser Assembly HP RP3 PCIe Riser Assembly HP 3-port 12V Powered USB Port HH Card HP 2-Port Powered Serial Card



After-Market Options (availability may vary by region)

After-Market Options (availability may vary by region)	
Graphics Solutions	Part #
HP DisplayPort Cable Kit	VN567AA
HP DisplayPort To Dual Link DVI-D Adapter	NR078AA
HP DisplayPort To DVI-D Adapter	FH973AA
HP DisplayPort to HDMI Adapter	BP937AA
HP DisplayPort to VGA Adapter	AS615AA
Hard Disk Storage Drives	Part #
HP 128-GB Solid State Drive	QV063AA
HP 160-GB Solid State Drive	QV064AA
Input / Output Devices	Part #
HP PS/2 Standard Keyboard	DT527A
HP USB Standard Keyboard	DT528A
HP 2-port Powered Serial Port Card	QP906AA
HP 3-port 12 Volt Powered USB Port Card	C7T71AA
HP USB Washable Keyboard	VF097AA
HP USB and PS/2 Washable Mouse	BM866AA
HP USB and PS/2 Washable Keyboard and Mouse Kit	BU207AA
HP PS/2 Optical Mouse	EY703AA
HP USB Optical Mouse	DC172AT
HP USB Laser Mouse	GW405AT
System Memory	Part #
2GB DDR3-1600 SODIMM	B4U38AA
4GB DDR3-1600 SODIMM	B4U39AA
8GB DDR3-1600 SODIMM	B4U37AA
Security Devices	Part #
HP Chassis Security Kit	AR639AA
HP Business PC Security Lock	PV606AA
HP Wall Mount/Security Sleeve	VN570AA
HP Keyed Lock Cable	BV411AA
Retail Solutions Specific Accessories	Part #
HP Standard Duty Cash Drawer	QT457AA
HP Heavy Duty Cash Drawer	FK182AA
HP Till with Locking Cover	QT458AA



## After-Market Options (availability may vary by region)

HP Flip-Top Cash Drawer	BW867AA
HP Flip-Top Till with Locking Cover	BZ335AA
HP Imaging Barcode Scanner	BW868AA
HP Linear Barcode Scanner	QY405AA
HP Presentation Barcode Scanner	QY439AA
HP LCD Pole Display	F7A93AA
HP POS Pole Display	FK225AA
HP Graphical Pole Display	QZ704AA
HP Mini MSR with Brackets	FK186AA
HP POS Keyboard without MSR	FK221AA
HP POS Keyboard with MSR	FK218AA
HP Powered USB Thermal Receipt Printer	FK224AA
HP Serial/USB Thermal Receipt Printer	BM476AA
HP Hybrid Printer with MICR	FK184AA
HP USB Y Cable (for Serial USB Receipt Printer)	BM477AA
HP Cable Pack for Dual Cash Drawers	QT538AA
HP L5006tm 15-inch LCD (SAW) Touchscreen Monitor	RB146AA
HP L5009tm 15-inch LCD (APR) Touchscreen Monitor	VK202AA
HP L1506x 15-inch LED Monitor (Non-Touchscreen)	LL543AA
HP L6010 10.4-inch Monitor (Non-Touchscreen)	A1X76A
HP Dual Position Stand for L6010	A1X79AA
HP L6015tm 15-inch (PCAP) Touchscreen Monitor	A1X78A
HP L6017tm 17-inch (PCAP) Touchscreen Monitor	A1X77A
HP Height Adjusting Stand for L6015/17tm	A1X81AA
HP Display Pole Mount Assembly	QQ973AA
HP Optional Display Arm Assembly	QQ974AA



### **Technical Specifications and Features**

### **Weights & Dimensions**

(configured with 1 HDD)

Chassis 3.5 x 11.2 x 10.69 in (H x W x D) 88.9 x 284.5 x 271.5 mm

System Volume 419.05 cu in

6.87 L

Packaging 8.9x 19.7 x 15.7 in (H x W x D) 226 x 500 x 400 mm

System Weight\* 7.98 lb

3.63 kg

Shipping Weight\* 16.06 lb

7.3 kg

Max Supported Weight 77.0 lb (desktop orientation) 35.0 kg

## **Unit Environment and Operating Conditions**

**General Unit Operating Guidelines** 

- Keep the POS System away from excessive moisture, direct moisture and the extremes of heat and cold, to ensure that unit is
  operated within the specified operating range.
- Leave a 10.2-cm (4-in) clearance on front side and power supply side of the POS System to permit the required airflow.
- If within an enclosure, the front side should be 100% open. The clearance between the system and the cabinet must be at least 10 mm (0.4 inch) on the sides and top and at least 50-mm (2-inch) clearance in the rear with power supply venting area 100% open per the above bullet.
- Never restrict airflow into the POS System by blocking any vents or air intakes.
- Do not stack POS Systems on top of each other or place POS Systems so near each other that they are subject to each other's recirculated or preheated air.
- Occasionally clean the air vents on the front, back, and any other vented side of the POS System. Lint, dust and other foreign
  matter can block the vents and limit the airflow.

**Temperature Range** Operating: 32° to 104° F (0° to 40° C)\*

Non-operating: -22° to 149° F (-30° to 65° C)

**Relative Humidity**Operating: 10% to 90% (non-condensing at ambient)
Non-operating: 0% to 95% (non-condensing at ambient)

Operating: 10,000 ft (3048 m)

Maximum AltitudeOperating: 10,000 ft (3048 m)(unpressurized)Non-operating: 30,000 ft (9144 m)



<sup>\*</sup> Operating temperature is de-rated 1.0 deg C per 300 m (1000 ft) to 3000 m (10,000 ft) above sea level, no direct sustained sunlight. Maximum rate of change is 10 deg C/Hr. The upper limit may be limited by the type and number of options installed.

NOTE: An optional thermal configuration is available to support 50C ambient temperatures. This is a factory configurable configuration only.

### **Technical Specifications and Features**

#### **Power**

Power Supply 115-watt – EPA85 power supply – Active PFC

=1.5A

\*This power supply meets ENERGY STAR compliance in conjunction with a select range of

processors and modules.

Operating Voltage Range 90 to 264 VAC
Rated Voltage Range 100 to 240VAC
Rated Line Frequency 50/60 Hz
Operating Line Frequency Range 47 – 63 Hz

Efficiency 82/85/82% at 20/50/100% load

Power Supply Fan 50 mm variable speed fan ENERGY STAR Compliant ENERGY STAR 5.0 compliant

Power Cord Length 6.0 ft. (1.83 m) Current Leakage (NFPA99) < 275 µA

#### **HP BIOS Information**

**Rated Input Current** 

Key features of the HP BIOS include:

- Deployment and manageability HP BIOS provides several technologies that help integrate the HP RP3 Retail System, Model 3100 into retail, such as PXE, remote configuration, remote control, and F10 Setup support for 12 languages.
- Computrace agent For tracking and tracing services, available in select countries, separate software and purchase of a subscription is required.
- Thermal and power management The HP BIOS provides and enables thermal and power management technologies so
  component temperatures are managed for high reliability and to assist in operating the HP RP3 Retail System, Model 3100 in
  any retail environment.
- Acoustic performance Industry leading acoustic emissions across the range of operating conditions.
- Serviceability HP BIOS provides diagnostic and detailed service information
- Upgrades and recovery HP BIOS provides numerous ways to upgrade HP the HP RP3 Retail System, Model 3100, including BIOS updates from within DOS (Flashbin), BIOS updates from within Windows (HPQFlash), HP Client Manager, and fail-safe recovery. In addition, the HP RP3 Retail System, Model 3100 BIOS Utilities tool enables replicated BIOS setup throughout the Enterprise; it is available from within the BIOS software and from the support website.

#### Additional HP BIOS Features

- Power-On password Helps prevent an unauthorized user from powering on the system.
- Administrator password Also known as the setup password, this helps prevent unauthorized changes to the system
  configuration. If the administrator password is not known, the BIOS version cannot be changed and changes cannot be made to
  BIOS settings using F10 setup or under the OS.
- Advanced Configuration and Power Interface (ACPI) Represents a significant innovation in power and configuration
  management, allowing operating systems and applications to manage power based on activity and usage. HP RP3 Retail
  System, Model 3100 uses ACPI to provide power conservation features.
- S5 Max Power Savings setting supports EU Lot6 requirement and allows the HP RP3 Retail System, Model 3100 to power down below 1W is S5 (when turned off). When S5 Max Power Savings feature is enabled power to slots is turned off along with WOL functionality.



### **Technical Specifications and Features**

#### **Other Features**

- Advanced Configuration and Power Management Interface (ACPI). Allows the system to wake from a low power mode. Controls
  system power consumption, making it possible to place individual cards and peripherals in a low-power or powered-off state
  without affecting other elements of the system.
- System Management BIOS v2.6
- Intel Wired for Management support; industry wide initiative to make Intel architecture based Retail Systems, PCs, servers and mobile computers more inherently manageable out-of-the-box and over the network
- Dual State Power Button; acts as both an on/off button and a suspend-to-sleep button

### **Serviceability Features**

- Dual colored power LED on front of the HP RP3 Retail System, Model 3100 to indicate either normal or fault condition
- Indicator Lights on front of system:

Power / Diagnostic LED Hard Drive LED NIC Link LED NIC Activity LED

- Diagnostic LED Explanation Table:
  - Number of 1-second red LED blinks followed by a 2-second pause, then repeats:
    - 2 processor thermal protection activated
    - 3 processor not installed
    - 4 power supply failure
    - 5 memory error
    - 6 video error
    - 7 PCA failure (ROM detected failure prior to video)
    - 8 invalid ROM, bootblock recovery mode
    - 9 system not fetching code
    - 10 system hang while loading an option ROM
- System/Emergency ROM
- NIC Link and activity LED's on front bezel
- Flash ROM
- CMOS Battery Holder for easy replacement
- Flash Recovery with Video Configuration Record Software
- Aux Power LED on System PCA
- Over-Temp Warning on Screen (Requires IM Agents)
- Clear Password Jumper
- SODIMM Connector for easy upgrade
- Clear CMOS Button
- NIC LEDs (integrated) (Green & Amber) Rear
- Color coordinated cables and connectors
- Tool-less Hood Removal
- Front power button
- System memory can be upgraded without removing the system board or any internal components
- Tool-less Hard Drive Removal



### **Technical Specifications and Features**

Δd	lditi	ona	l Features

DASH 1.1 support (Desktop and Mobile Architecture for System Hardware)

ASF 2.0 support (Alert Standard Format)

Computrace

Drive Protection System

SMART Technology (Self-Monitoring, Analysis and Reporting Technology)

SMART I – Drive Failure Prediction

SMART II – Off-Line Data Collection

SMART III – Off-Line Read Scanning with Defect Reallocation

SMART IV - End-to-End CRC for hard drives

Description

A standards initiative for representing out-of-band management capability for Retail

Systems. It is a secure, web-services based successor to ASF.

Industry-standard specification for network alerting in operating system-absent

environments

Computrace agent support standard

DPS Access through F10 Setup during Boot

A diagnostic hard drive self test. It scans critical physical components and every sector of

the hard drive for physical faults and then reports any faults to the user

Running independently of the operating system, it can be accessed through a Windowsbased diagnostics utility or through the Retail System's setup procedure. It produces an evaluation on whether the hard drive is the source of the problem and needs to be

replaced

The system expands on the Self-Monitoring, Analysis, and Reporting Technology (SMART), a continuously running systems diagnostic that alerts the user to certain types

of failures

Allows hard drives to monitor their own health and to raise flags if imminent failures were

predicted

Predicts failures before they occur. Tracks fault prediction and failure indication

parameters such as re-allocated sector count, spin retry count, calibration retry count

By avoiding actual hard drive failures, SMART hard drives act as "insurance" against

unplanned user downtime and potential data loss from hard drive failure

**IOEDC: I/O Error Detection Circuitry** 

Detects errors in Read/Write buffers on HDD cache RAM

Interface in F10 setup provides confirmation of SMART IV support.



### **Technical Specifications - Audio**

**High Definition Audio** 

**Type** Integrated

HD Stereo Codec Realtek 2-channel ALC221 codec

**Audio I/O Ports** Front Line-In/Microphone input (150-K ohm Input Impedance, function is configurable by audio

driver)

Front Line-Out\* (190 ohms Output Impedance, expects at least a 10-K ohm load)

Line-in and Line-out, both on front All ports are 3.5mm in diameter

Internal Speaker Amplifier 1.5W amplifier for the internal speaker only. External speakers must be powered externally. Front

Line-in audio port is re-taskable as either Line-in or Microphone-In.

Multi-streaming Capable Multi-streaming can be enabled in the Realtek control panel to allow independent audio streams to

be sent to/from the front and rear jacks.

Sampling 8 kHz – 192 kHz

**Wavetable Syntheses** 

(software) Yes – Uses OS soft wavetable

Analog Audio Yes

# of Channels on Line-Out

(mono/stereo) Stereo (Left & Right channels)

Internal Speaker Yes

External Speaker Jack

(Line-Out)

Yes



### **Technical Specifications - Communications**

### **Broadcom BCM57788 GbE Network Connection (integrated)**

Connector **RJ-45** 

Controller Broadcom BCM 57788 Netlink Network Adapter

**Data rates supported** 10/100/1000 Mbps

Compliance IEEE 802.3, 802.3ab and 802.3u compliant

**Bus architecture** Single Channel, PCI-E Data transfer mode **Bus-master DMA** 

**Power requirement** Max: 0.8W @ 3.3V. Low: 0.013W @ 3.3V

**Boot ROM support** Yes

Network transfer mode Full-duplex

Half-duplex (not supported for the 1000BASE-T transceiver)

Network transfer rate 10BASE-T (half-duplex) 10 Mbps

> 10BASE-T (full-duplex) 20 Mbps 100BASE-TX (half-duplex) 100 Mbps 100BASE-TX (full-duplex) 200 Mbps 1000BASE-T (full-duplex) 2000 Mbps

**Environmental** 32° to 131°F (0° to 55° C) to 70° C for external regulator Operating Temperature:

> Operating Humidity: 85% at 131° F (55° C)

Management Management WOL, auto MDI crossover, PXE, Muti-port teaming, RSS, Advanced cable diagnostic.

**Alerting** Alerting ACPI, WOL and DMI 2.0, PXE 2.0, WfM 2.0.

#### **HP Wireless Network Cards**

HP Wireless NIC 802.11b/q/n

Mini Card (1x1)

Ralink RT5390R adapter Support for 802.11 b/g/n Up to 300 mbps data rate

Built-in antennas (1 transmit, 1 receive)

#### Security

- IEEE and WiFi compliant 64 / 128 bit WEP encryption for a/b/g mode only
- AES-CCMP: 128 bit in hardware
- 802.1x authentication
- WPA, WPA2: 802.1x. WPA-PSK, WPA2-PSK, TKIP, and AES.
- WPA2 certification
- IEEE 802.11i
- Cisco Certified Extensions, all versions through V5
- WAPI

**HP Wireless WLAN 802.11b/g/n** Atheros AR9462 adapter Mini Card (2x2) with BT Combo

Support for 802.11 a/b/g/n and Bluetooth 4.0

Up to 300 mbps data rate

Built-in antennas (2 transmit, 2 receive)

Security



## **Technical Specifications - Communications**

- IEEE and WiFi compliant 64 / 128 bit WEP encryption for a/b/g mode only
- AES-CCMP: 128 bit in hardware
- 802.1x authentication
- WPA, WPA2: 802.1x. WPA-PSK, WPA2-PSK, TKIP, and AES.
- WPA2 certification
- IEEE 802.11i
- Cisco Certified Extensions, all versions through V5
- WAPI



### **Technical Specifications - Graphics**

## Intel HD Graphics (integrated)

VGA Controller Integrated

**DisplayPort** v1.1a; integrated, multimode capable; supports HDCP and audio over DisplayPort

Bus TypePCI Express x16RAMDACIntegrated, 350 MHz

**Memory** Graphics memory is shared with system memory. Graphics memory usage varies depending on the

amount of system memory installed, BIOS settings, operating system, and system load. 32 MB is pre-allocated for graphics use at system boot time. Additional memory can be allocated at boot time by the BIOS for PAVP (Protected Audio Video Playback) support for playback of protected video

content.

Additional memory is allocated for graphics as needed using Intel's Dynamic Video Memory Technology (DVMT), to provide an optimal balance between graphics and system memory use.

**HW Video Decode** AVC/VC1/MPEG2/JPEG/MJPEG/PAVP

Maximum Color Depth 32 bits/pixel

Maximum Vertical Refresh Rate 85 Hz at up to 1920x1440, 75 Hz at 2048x1536. Varies with mode and configuration. See table

below.

Multi-display Support Integrated dual independent monitor support facilitated via one VGA port and one DisplayPort v1.1a

integrated on the back plane of the system board and presented as part of the rear I/O set of interfaces. Support for DVI, HDMI, dual link DVI or second VGA monitor provided by optional HP

DisplayPort adapters.

The system can support greater than two monitors with the addition of an optional discrete graphics

card. Both integrated graphics and discrete graphics can be utilized simultaneously.

Graphics/Video API Support Microsoft DirectX 10.1, OpenGL 3.0

## **HP DisplayPort to DVI-D Adapter**

**Connectors** DisplayPort and DVI-D single link connector

 Adapter length
 7.5 in (19.0 cm)

 Adapter weight
 .10 lbs (.05 kg)



### **Technical Specifications - Graphics**

### **HP DisplayPort to VGA Adapter**

**Connectors** DisplayPort and VGA connector

Adapter length8 in (20 cm)Adapter weight.1 lbs (.06 kg)

Max. vertical refresh rate 85 Hz

**Display support** 162 MHz RAMDAC

**Display max resolution** 1600x1200

Resolutions Supported	Resolution	Max refresh rate
	640x480	85
	800x600	85
	1024x768	85
	1280x720	85
	1280x1024	85
	1440x900	75
	1600x1200	60
	1680x1050	60
	1920x1080	60-R
	1920x1200	60-R

#### **NOTE:**

Other resolutions may be available but are not recommended as they may not have been tested and qualified by HP. Using the HP DisplayPort to VGA Adapter may require an update to the graphics driver installed on your system. To install the most up-to-date graphics driver go to: www.hp.com.

#### NOTE:

60-R denotes reduced blanking timings are used. Not all monitors support reduced blanking timing.



### **Technical Specifications - Storage**

#### Introduction:

HP Serial Advanced Technology Attachment (SATA) Hard Drives maximize the performance of HP Retail Systems by providing the technologies to meet your increasing storage demands with high-capacity drives offering superior reliability and performance.

SATA provides faster data transfer speeds, better system cooling airflow, more bandwidth, more headroom for speed increases in future generations and better data integrity. A next-generation technology, the SATA interface connects hard drives to the Retail System platform enabling easy aggregation of multiple hard drives into a single Retail System. This offers you the additional benefits of dedicated bandwidth, the ability to more easily identify device failures and scalability. The HP RP3 Retail System, Model 3100 supports the latest SATA 6.0Gb/s specification.

#### **HP Drive Lock**

HP Serial ATA Hard Drives offer enhanced security via a new Drive Lock. When enabled, this ATA security feature set prevents software access to user data on the drive until one or two user-defined passwords are provided.

#### **SMART IV Technology**

Self Monitoring Analysis and Reporting Technology (SMART) hard drive technology allows hard drives to monitor their own health and to raise flags if imminent failures are predicted. If the drive determines that a failure is imminent, the SMART hard drive technology enables the intelligent manageability or management software to generate a fault alert. While the current versions of SMART hard drives do a good job monitoring the data on the hard drive media, the ever increasing emphasis on reliability and quality has promoted HP to implement SMART IV technology which constantly checks that the data flow from host interface to media and media to host interface is not compromised. This is accomplished by inserting a 2 byte parity code into every 512 byte block in the data path of the hard drive's Cache RAM. This unique parity checking performed by HP's SMART IV technology hard drives, allows for more complete error detection coverage encompassing the entire data path between the host and the hard drive.

Smart IV is also known as IOEDC: I/O Error Detection Code.

#### **Native Command Queuing**

NCQ or Native Command Queuing is a SATA protocol extension that allows the hard drive to have several write or read commands outstanding at the same time. In contrast, normal non-queued operation requires each command to be completed before the next command is issued by the host system. Queuing allows the drive to complete the commands in the order that allows for best overall throughput. It also involves an advanced method of transferring data to or from the host, called First Party Direct Memory Access (FPDMA), which allows the hard drive and the host controller to manage the data transfers for multiple outstanding commands, without involving the host processor. NCQ can contribute to better performance but the results are dependent on many factors, including the access patterns of the various applications and operating system functions that are initiating drive accesses. Enabling NCQ features in the hard drive requires AHCI support from the host system BIOS, controller, and driver. AHCI support is typically implemented in RAID configurations.

**NOTE:** GB = 1 billion bytes. Actual available capacity is less.



### Technical Specifications - Storage

#### **HP 32 GB Solid State Drive**

**Unformatted Capacities** 32 GB\*\*

Architecture Multi-Level Cell (MLC) NAND

Interface SATA 6 GB/sec

**Bandwidth Performance** Sustained Sequential Read: Up to 450 MB/s

Sustained Sequential Write:Up to 110MB/sRandom Read:Up to 9.4K IOPsRandom Write:Up to 200 IOPs

**Power DC power requirement:** Min 4.5 V; Max 5.5 V

**Total power consumption:** 45mW (Active); 15mW; (Idle)

**Useful Drive Life** 20TB written or 15GB/day for 5 years

**Environmental Operating Temperature:** 32° to 158° F (0° to 70° C)

(all conditions, non-condensing) **Relative Humidity:** 5% to 95%

Maximum Wet Bulb 84° F (29° C)

**Temperature** (operating):

**Shock:** 1,500 G/1.0 msec

**Regulations** UL, CSA, EN 60950-2000, CISPR Pub 22 Class B, CNS 13438, AS/NZS, CISPR 22:2002 Class B, Korea

KCC, CE Mark

#### HP 128 GB & 256GB Solid State Drives

**Unformatted Capacities** 128 GB\* \* 256 GB\*\*

Architecture Multi-Level Cell (MLC) NAND

Interface SATA 6 GB/sec

**Dimensions** (W x H x D) 2.75 x 0.276 x 3.96 in (6.985 x 0.7 x 10.05 cm)

**Weight** 0.16 lb (73 g)

**Bandwidth Performance** Sustained Sequential Read: Up to 450 MB/s

Sustained Sequential Write: Up to 260 MB/s
Random Read: Up to 46K IOPs
Random Write: Up to 56K IOPs
Read: 55µs (TYP)

Latency Read: 55µs (TYP

**Write:** 55µs (TYP)

**Power DC power requirement:** Min 4.5 V; Max 5.5 V

Total power consumption: 160 mW (Active); <85 mW; (Idle)

**Useful Drive Life** 1.2 million device hours\*\*

**Environmental Operating Temperature:** 32° to 158° F (0° to 70° C)

(all conditions, non-condensing) Relative Humidity: 5% to 95%

Maximum Wet Bulb 84° F (29° C)

**Temperature** (operating):

**Shock:** 1,500 G/1.0 msec



### **Technical Specifications - Storage**

**Regulations** UL, CSA, EN 60950-2000, CISPR Pub 22 Class B, CNS 13438, AS/NZS, CISPR 22:2002 Class B, Korea

KCC, CE Mark

\*\*NOTE: For solid state disk drives, GB means 1 billion bytes. 16GB is the unformatted capacity of this drive before a portion of the drive is reserved for flash management features. Actual capacity varies by content and will be less than 15.8GB.

### HP 320-GB Hard Disk Drive (2.5")

**Capacity** 320,072,933,376bytes

**Rotational Speed** 7,200 rpm

Interface Serial ATA (SATA) 3.0

**Synchronous Transfer Rate** 

(maximum)

Up to 6 GB/s

Buffer Size 16 MB

**Logical Blocks** 488,397,168

Seek Time (typical reads,<br/>includes controller overhead,<br/>including settling)Single Track:<br/>Average:<br/>Full-Stroke:2.0 ms<br/>12 ms<br/>22 ms

Height (nominal) 1 in/2.54 cm

Width (nominal) Media diameter: 3.5 in/8.89 cm

Physical size: 4 in/10.2 cm

**Operating Temperature** 41° to 131° F (5° to 55° C)

Technical Specifications – Input / Output

### **HP USB Standard Keyboard**

Physical characteristics Keys 104, 105, 106, 107, 109 layout (depending upon country)

**Dimensions** 18.0 x 6.4 x 0.98 in

(L x W x H) 45.8 x 16.3 x 2.5 cm

Weight 2 lb

0.9 kg

Electrical Operating voltage  $+ 5VDC \pm 5\%$ 

**Power consumption** 50-mA maximum (with three LEDs ON)

System interface USB Type A plug connector

**ESD** CE level 4, 15-kV air discharge

**EMI - RFI** Conforms to FCC rules for a Class B computing device

Microsoft® PC 99 - 2001 Functionally compliant

**Mechanical Languages** 38 available

**Keycaps** Low-profile design

**Switch actuation** 55-g nominal peak force with tactile feedback

**Switch life** 20 million keystrokes (using Hasco modified tester)

**Switch type** Contamination-resistant switch membrane

**Key-leveling mechanisms** For all double-wide and greater-length keys

Cable length 6 ft (1.8 m)

Microsoft PC 99 - 2001 Mechanically compliant

**Acoustics** 43-dBA maximum sound pressure level

**Environmental Operating temperature** 50° to 122° F (10° to 50° C)

Non-operating temperature -22° to 140° F (-30° to 60° C)

**Operating humidity** 10% to 90% (non-condensing at ambient)

**Non-operating humidity** 20% to 80% (non-condensing at ambient)

**Operating shock** 40 g, six surfaces

Non-operating shock 80 g, six surfaces

**Operating vibration** 2-g peak acceleration

**Non-operating vibration** 4-g peak acceleration

**Drop** (out of box) 26 in (66 cm) on carpet, six-drop sequence

Technical Specifications – Input / Output

**Drop** (in box) 42 in (107 cm) on concrete, 16-drop sequence

**Approvals** UL, CSA, FCC, CE Mark, TUV, TUV GS, VCCI, BSMI, C-Tick, MIC

**Ergonomic compliance** ANSI HFS 100, ISO 9241-4, and TUVGS

**Kit contents Keyboard** Installation Guide

Warranty Card Safety and Comfort Guide

**HP PS/2 Standard Keyboard** 

Physical characteristics Keys 104, 105, 106, 107, 109 layout (depending upon country)

**Dimensions** 18.0 x 6.4 x 0.98 in (45.8 x 16.3 x 2.5 cm)

 $(L \times W \times H)$ 

Weight 2 lb (0.9 kg) minimum

Electrical Operating voltage + 5VDC ± 5%

**Power consumption** 50-mA maximum (with three LEDs ON)

**System interface** PS/2 6-pin mini din connector

**ESD** CE level 4, 15-kV air discharge

**EMI - RFI** Conforms to FCC rules for a Class B computing device

Microsoft® PC 99 - 2001 Functionally compliant

**Mechanical Languages** 38 available

**Keycaps** Low-profile design

**Switch actuation** 55-g nominal peak force with tactile feedback

**Switch life** 20 million keystrokes (using Hasco modified tester)

**Switch type** Contamination-resistant switch membrane

**Key-leveling mechanisms** For all double-wide and greater-length keys

**Cable length** 6 ft

1.8 m

Microsoft PC 99 - 2001 Mechanically compliant

**Acoustics** 43-dBA maximum sound pressure level

**Environmental Operating temperature** 50° to 122° F (10° to 50° C)

Non-operating temperature -22° to 140° F (-30° to 60° C)

**Operating humidity** 10% to 90% (non-condensing at ambient)

**Non-operating humidity** 20% to 80% (non-condensing at ambient)

Technical Specifications – Input / Output

**Operating shock** 40 g, six surfaces

Non-operating shock 80 g, six surfaces

**Operating vibration** 2-g peak acceleration

**Non-operating vibration** 4-g peak acceleration

**Drop** (out of box) 26 in (66 cm) on carpet, six-drop sequence

**Drop** (in box) 42 in (107 cm) on concrete, 16-drop sequence

Approvals UL, CSA, FCC, CE Mark, TUV, TUV GS, VCCI, BSMI, C-Tick, MIC

**Ergonomic compliance** ANSI HFS 100, ISO 9241-4, and TUVGS

### **HP USB & PS2 Washable Keyboard**

**Physical characteristics** Keys 104, 105, 106, 107, 109 layout (depending upon country)

 Dimensions
 18.0 x 6.4 x 0.98 in

 (L x W x H)
 45.8 x 16.3 x 2.5 cm

Weight 2 lb (0.9 kg) minimum

Electrical Operating voltage  $+ 5VDC \pm 5\%$ 

**Power consumption** 50-mA maximum (with three LEDs ON)

System interface USB Type A plug connector

**ESD** CE level 4, 15-kV air discharge

**EMI - RFI** Conforms to FCC rules for a Class B computing device

Microsoft® PC 99 - 2001 Functionally compliant

Mechanical Keycaps Stepped -profile design

**Switch actuation** 55-g nominal peak force with tactile feedback

**Switch life** 20 million keystrokes

**Switch type** Contamination-resistant switch membrane

**Key-leveling mechanisms** For all double-wide and greater-length keys

Cable length 7 ft

2.2 m

Microsoft PC 99 - 2001 Mechanically compliant

**Acoustics** 43-dBA maximum sound pressure level

**Environmental Operating temperature** 50° to 122° F

10° to 50° C

Technical Specifications – Input / Output

Non-operating temperature -4° to 149° F

-20° to 65° C

**Operating humidity** 10% to 95% (non-condensing at ambient)

**Non-operating humidity** 0% to 95% (non-condensing at ambient)

**Operating shock** 40 g, six surfaces

Non-operating shock 80 g, six surfaces

**Operating vibration** 2-g peak acceleration

**Non-operating vibration** 4-g peak acceleration

**Drop** (out of box) 26 in (66 cm) on carpet, six-drop sequence

**Drop** (in box) 42 in (107 cm) on concrete, 16-drop sequence

**Approvals** UL, cUL, FCC, CE, TUV GS, VCCI, BSMI, C-Tick, KCC, USB-IF, WHQL, EN/IEC 60601-1, IP66/NEMA4X

**Ergonomic compliance** ANSI HFS 100, ISO 9241-4, and TUVGS

## **HP PS/2 Optical Mouse**

**Dimensions** 1.56 x 2.44 x 4.61 in (H x L x W) 3.95 x 6.21 x 11.7 cm

Weight 4.44 oz

126 g

**Environmental Operating temperature** -32° to 104°F

0° to 40° C

Non-operating temperature -4° to 140°F

-20° to 60° C

**Operating humidity** 10% to 90%

(non condensing at ambient)

Non-operating humidity 10% to 90%

(non condensing at ambient)

**Operating shock** 40 g, 6 surfaces

**Non-operating shock** 80 g, 6 surfaces

**Operating vibration** 2 g peak acceleration

Non-operating vibration 4 g peak acceleration

**Drop** 80 cm height onto asphalt tile over concrete or equivalent, 5-drop

(out of box) in 5 direction except the cable face

**Electrical Operating voltage** 5 VDC ± 10%



Technical Specifications – Input / Output

**Power consumption** 100mA

**System consumption** PS/2 mini-din connector

**ESD** CE level 4, 15 kV air discharge

**EMI-RFI** Conforms to FCC rules for a Class B computing device

Microsoft PC99 - 2001 Functionally compliant

**Mechanical Resolution**  $400 \pm 20\%$  DPI

**Tracking speed** 10 in/s (25.4 cm/s) maximum

Acceleration 100 in/s/s (2.54 m/s/s)

Switch actuation 61 g nominal peak force

**Switch life** 3,000,000 operations (using Hasco modified tester)

Switch type Low force micro-switches

**Tracking mechanism life** 155 mi (250 km) at average speed of 10 in/s

Cable length 6 ft (1.8 m)

Microsoft PC99 - 2001 Mechanically compliant

Scroll wheel Width 8 mm

**Diameter** 1.01 in (25.6 mm)

**Maximum rotation speed** 48 rats/sec

Switch type Light force micro-switch

Switch life 1 million operations

Mechanical life Minimum 200,000 revolutions

Regulatory Approvals UL, CSA, FCC, CE Mark, TUV, TUV GS, VCCI, BSMI, C-Tick, MIC

## **HP USB Optical Mouse**

 Dimensions
 1.5 x 4.5 x 2.5 in

 (H x L x W)
 3.8 x 11.6 x 6.3 cm

Weight 0.27 lb

0.12 kg

Cable length 72.8 in

185 cm

**System requirements** Microsoft Windows 95, 98, 2000, Me, XP and Vista

Available USB port



### Technical Specifications – Input / Output

### **HP USB Laser Mouse**

Scroll Wheel 24

**Maximum Rotation Speed** 48 rats/sec

Switch Type Wheel

Switch Life Button - 3,000,000

Wheel - 1,000,000 times

Tilt switch - 500,000 times

**Environmental Operating Temperature** 32° to 104° F

0° to 40° C

Non-operating Temperature -4° to 140° F

-20° to 60° C

**Operating Humidity** 10% to 90%

(non-condensing at ambient)

Non-operating Humidity 20% to 80%

(non-condensing at ambient)

**Operating Shock** 40 g, six surfaces

Non-operating Shock 80 g, six surfaces

**Operating Vibration** 2-g peak acceleration

**Non-operating Vibration** 4-g peak acceleration

Electrical Operating Voltage + 5VDC ± 5%

**Power Consumption** 

**MTBF** > 150,000 hrs

**ESD** IEC-61000-4-2 criteria B, Contact discharge: +/- 4kV, Air

discharge: +/- 8kV

**EMI-RFI** FCC Class B

PC98 PC 99 Compliant

Mechanical Resolution 800dpi

**Tracking Speed** 25 cm/sec

**Acceleration** 0.5mm

**Switch Actuation** 0.6N (60gf)



Technical Specifications – Input / Output

Switch Life Button - 3,000,000

Wheel - 1,000,000 times

Tilt switch - 500,000 times

Cable Length 1850mm

**PC98-99** PC99 compliant

**Regulatory Approvals** UL60950-1, UL 94, UL 746 (A-E), UL 796

TUV/GS: EN 60950-1, EN 60825-1

FCC Class B, UL 1950, cUL, TUV GS, CE, C-tick, VCCI, BSMI, RRL



#### **Environmental**

## Eco-Label Certifications & declarations

This product has received or is in the process of being certified to the following approvals and may be labeled with one or more of these marks:

- IT ECO declaration
- US ENERGY STAR®
- EPEAT Gold registered in the United States. See <a href="http://www.epeat.net">http://www.epeat.net</a> for registration status in your country.

Energy Consumption	<u>115 VAC</u>	230 VAC	<u>100 VAC</u>
Normal Operation	17.9 W	17.1 W	17.9 W
Sleep (Energy Star low power mode)	1.2 W	1.4 W	1.2 W
Off	0.6 W	0.8 W	0.6 W

#### **NOTE:**

Energy efficiency data listed is for an ENERGY STAR® compliant product if offered within the model family. HP computers marked with the ENERGY STAR® Logo are compliant with the applicable U.S. Environmental Protection Agency (EPA) ENERGY STAR® specifications for computers. If a model family does not offer ENERGY STAR® compliant configurations, then energy efficiency data listed is for a typically configured model.

Heat Dissipation*	<u>115 VAC</u>	230 VAC	<u>100 VAC</u>
Normal Operation	61 BTU/hr	58 BTU/hr	61 BTU/hr
Sleep	4 BTU/hr	5 BTU/hr	4 BTU/hr
Off	2 RTII/hr	3 RTII/hr	2 BTII/hr

<sup>\*</sup> Heat dissipation is calculated based on the measured watts, assuming the service level is attained for one hour.

### Declared Noise Emissions (in accordance with ISO 7779 and ISO 9296)

(Typically Configured)	Sound Power (LWAd, bels)	Sound Pressure (LpAm, decibels)
Idle	3.7	27
Fixed Disk (random writes)	3.7	28

#### **Batteries**

This battery(s) in this product comply with EU Directive 2006/66/EC

Batteries used in the product do not contain:

- Mercury greater the 5ppm by weight
- Cadmium greater than 10ppm by weight

Battery size: CR2032 (coin cell)



#### **Environmental**

#### **Additional Information**

#### Battery type: Lithium

- This product is in compliance with the Restrictions of Hazardous Substances (RoHS) directive – 2002/95/EC.
- This HP product is designed to comply with the Waste Electrical and Electronic Equipment (WEEE) Directive – 2002/96/EC.
- This product is in compliance with California Proposition 65 (State of California; Safe Drinking Water and Toxic Enforcement Act of 1986).
- This product is in compliance with the IEEE 1680 (EPEAT) standard at the Gold level, see www.epeat.net
- Plastics parts weighing over 25 grams used in the product are marked per ISO 11469 and ISO1043.
- This product contains 3.5% post consumer recycled plastic (by wt.)
- This product is 92.83% recyclable when properly disposed of at end of life.

#### **Packaging Materials**

- External:
  - PAPER/Corrugated 2000 g
- Internal:
  - O PLASTIC/Polyethylene low density 51 q
  - O PLASTIC/EPE-Expanded Polyethylene 93.5 g
  - PLASTIC/Polypropylene 15 g
- The PAPER/Corrugated packaging material is made from 51.5% recycled content.
- The PLASTIC/Polyethylene low density packaging material is made from 10.5% recycled content.
- The PLASTIC/EPE-Expanded Polyethylene packaging material is made from 10.5% recycled content.
- The PLASTIC/Polypropylene packaging material is made from 10.5% recycled content.

#### **RoHS Compliance**

Hewlett-Packard is committed to compliance with all applicable environmental laws and regulations, including the European Union Restriction of Hazardous Substances (RoHS) Directive. HP's goal is to exceed compliance obligations by meeting the requirements of the RoHS Directive on a worldwide basis. By July 1, 2006, RoHS substances will be virtually eliminated (virtually = to levels below legal limits) for all HP electronic products subject to the RoHS Directive, except where it is widely recognized that there is no technically feasible alternative (as indicated by an exemption under the EU RoHS Directive).

#### **Material Usage**

This product does not contain any of the following substances in excess of regulatory limits (refer to the HP General Specification for the Environment at:

http://www.hp.com/hpinfo/globalcitizenship/environment/supplychain/gen\_specifications.html):

- Asbestos
- Certain Azo Colorants
- Certain Brominated Flame Retardants may not be used as flame retardants in plastics
- Cadmium
- Chlorinated Hydrocarbons
- Chlorinated Paraffins
- Formaldehyde
- Halogenated Diphenyl Methanes
- Lead carbonates and sulfates
- Lead and Lead compounds



#### **Environmental**

- Mercuric Oxide Batteries
- Ozone Depleting Substances
- Polybrominated Biphenyls (PBBs)
- Polybrominated Biphenyl Ethers (PBBEs)
- Polybrominated Biphenyl Oxides (PBBOs)
- Polychlorinated Biphenyl (PCB)
- Polychlorinated Terphenyls (PCT)
- Polyvinyl Chloride (PVC) except for wires and cables, and certain retail packaging has been voluntarily removed from most applications.
- Radioactive Substances
- Tributyl Tin (TBT), Triphenyl Tin (TPT), Tributyl Tin Oxide (TBTO)
- Nickel finishes that release greater than 0.5 micro-grams/cm<sup>2</sup>/week, measured according to EN 1811:1998, are not used on any product surface designed to be frequently handled or touched by users.

#### **Packaging**

HP follows these guidelines to decrease the environmental impact of product packaging:

- Eliminate the use of heavy metals such as lead, chromium, mercury and cadmium in packaging materials.
- Eliminate the use of ozone-depleting substances (ODS) in packaging materials.
- Design packaging materials for ease of disassembly.
- Maximize the use of post-consumer recycled content materials in packaging materials.
- Use readily recyclable packaging materials such as paper and corrugated materials.
- Reduce size and weight of packages to improve transportation fuel efficiency.
- Plastic packaging materials are marked according to ISO 11469 and DIN 6120 standards.

## End-of-life Management and Recycling

Hewlett-Packard offers end-of-life HP product return and recycling programs in many geographic areas. To recycle your product, please go to: <a href="http://www.hp.com/go/reuse-recycle">http://www.hp.com/go/reuse-recycle</a> or contact your nearest HP sales office. Products returned to HP will be recycled, recovered or disposed of in a responsible manner.

The EU WEEE directive (2002/95/EC) requires manufacturers to provide treatment information for each product type for use by treatment facilities. This information (product disassembly instructions) is posted on the Hewlett Packard web site at: <a href="http://www.hp.com/go/recyclers">http://www.hp.com/go/recyclers</a>. These instructions may be used by recyclers and other WEEE treatment facilities as well as HP OEM customers who integrate and re-sell HP equipment.

### Hewlett-Packard Corporate Environmental Information

For more information about HP's commitment to the environment:

**Global Citizenship Report** 

http://www.hp.com/hpinfo/globalcitizenship/gcreport/index.html

**Eco-label certifications** 

http://www.hp.com/hpinfo/globalcitizenship/environment/productdesign/ecolabels.html

ISO 14001 certificates:

http://www.hp.com/hpinfo/globalcitizenship/environment/operations/envmanagement.html



#### **Environmental**

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